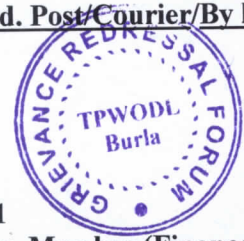


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 228/41

Date: 31/12/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/844/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Manbodhh Pradhan C/O-Dambodar Pradhan At-Babuband, Po-Kalamati Sambalpur-768025	4118-3303-0056	8658755600	
3	Respondent/s	S.D.O (E),Hirakud		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	07.12.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	07.12.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: SDO Office, Hirakud, TPWODL



Appeared

For the Complainant- Manbodhh Pradhan
Represented by Dambodar Pradhan

For the Respondent - SDO (Electrical), Hirakud, TPWODL.

GRF Case No- BRL/844/024

Manbodhh Pradhan
C/O-Dambodar Pradhan
At-Babuband, Po-Kalamati
Sambalpur
Consumer No.- 4118-3303-0056

VRS

SDO (Electrical), Hirakud, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month. Further, it also directed to act as per following instructions: -

- The opposite party is supposed to reconnect the power supply after taking Rs.150000.00 along with DC RC Fees as per rule as committed by the complainant during hearing in presence of the opposite party.
- The complainant is supposed to pay Rs.200000.00 further within 40 days commencement from 07.12.2024 as committed during hearing in presence of the opposite party.
- The opposite party is supposed to release 03 Nos Of NSC in name of their brothers only after fulfilment of the conditions as mentioned in SL A & B subject to submission of under taking by complainant & other brothers to pay the arrears as due after revision which to be added in the new consumer numbers as per Regulations 175 & the allotment of arrear to be done w.r.t Regulation 17(iii) i.e, Pro-rata allotment with observing departmental formalities along with obtaining all documents as per regulation .
- The bill may be revised if applicable as per law/Regulation meant for the purpose.
- The opposite party is supposed to DC the power supply on non-payment as mentioned/on non-clearance of arrear giving notice for 15 days w.r.t Section 56(i) as per I.E Act and if required file suit against the complainant/consumer as well as other three NSC holders (brothers of the complainant)

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)

Grievance Redressal Forum
TPWODL, Burla - 768017

Final Order(GRF Case No. BRL/844/2024)

(A.P. Sahu)

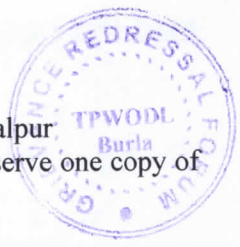
Member (Finance)

Grievance Redressal Forum
TPWODL, Burla - 768017

Page 2 of 3

A.K. Satapathy
(President)

Grievance Redressal Forum
TPWODL, Burla - 768017




Copy to: -

1. Manbodhh Pradhan, C/O-Dambodar Pradhan, At-Babuband, Po-Kalamati, Dist- Sambalpur
2. Sub-Divisional Officer (Elect.), Hirakud, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)


President
Grievance Redressal Forum
TPWODL, Burla - 768017